

Cancellation and Refund Policy

**Program Cancellation: **

Full refunds will be issued if the program is cancelled due to unforeseen circumstances before it begins or is cancelled while in progress due to unforeseen circumstances.

**Refunds Due to Injury or Illness: **

Refunds will only be considered for medical reasons accompanied by a doctor's note AND at least 4 weeks in duration. Please note that the refund will only cover the remaining session cost. No refunds will be provided for any other missed time.

The Skate Canada Membership Fee is non-refundable and non-transferable.

Please allow four weeks to process all eligible refunds.